

premium

THE UNI.ASIA GENERAL QUARTERLY



Donors come out
in full force
to break record

Teambuilding
by the sea



Raya and Deepavali
gatherings bring
us closer



CEO's message

Staying upbeat in challenging times

The insurance landscape continues to be challenging. However despite intense competition from conventional insurers and *Takaful* operators, we maintained our service standards and ensured we lived up to corporate governance and compliance requirements especially the Risk Based Capital (RBC) requirement. It comes as no surprise then that we did so well in the 1H ending September of the financial year 2010/11.

Sales for this period were decidedly good, putting us ahead of the Budget. Our business transformation initiatives also resulted in an improved business-mix. It is indeed good to see our hard work and discipline reflected in our Company's profitability. Our Capital Adequacy Ratio (CAR) position is also well above the internal requirement of 180%, showing just how solid our capital and financial strength is. We achieved all this because of your positive mindset, hard work, dedication and commitment. *Syabas, tahniah dan terima kasih* to each and every one of you!

Having achieved all this, I am also delighted we worked in some form of relaxation amidst all the hard work. Our *Hari Raya* and *Deepavali* decoration competitions were tremendously successful. From the camaraderie seen, it is clear why we are a close-knit family. So many donors also turned-up at our recent blood donation drive to support Insurance Day. Thank you for your kindness.

Now that we are well into the second half of our financial year, I encourage everyone to stay committed and continue to challenge ourselves. Keep up the excellent work as we brace for challenges in the 2H of the financial year 2010/11. With commitment, determination and a positive spirit, we will definitely achieve our targets.

To our treasured readers, Merry Christmas and a Happy New Year. May 2011 be even happier, more harmonious and prosperous.

DAVID TAN

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Teambuilding by the sea

Seventy-five staff of Uni.Asia General Insurance Berhad headed to Port Dickson for a motivational and insightful experience at the MMIP Recognition and Teambuilding Programme from 23-25 July 2010.

Held at the beautiful Ancasa Resort, the aim of the programme was to recognise staff for their contributions, foster better working relationships and motivate them to develop a greater passion for personal and team excellence.

The programme's objectives were achieved through a series of indoor and outdoor activities designed to bring out the participants' true potential and to illustrate the importance of a positive mindset in achieving their goals.

Some activities also focussed on showing the differences between personal values as opposed to team values while laying emphasis on the importance of effective communications, a positive work attitude and how to manage pressure at the office. Overriding all these objectives was the clear message of extending excellent customer service at all times.

Yet it was not all work. Participants also woke up bright and early on the second morning for one hour of 'Poco-Poco' – a fine way to start the day.

There was also a sumptuous BBQ dinner for all participants. Themed 'Night of Colours', everyone came dressed in a flurry of shades and happily took to the stage for group performances later in the 'Song Bird' competition. After dinner the Overall Winning Team was presented an award for doing exceptionally well during the teambuilding programme. Also up for prizes were the Best Dressed Male and Female present, Mr and Miss Poco-Poco as well as the Best Male and Best Female participants of the entire programme.

The MMIP Recognition and Teambuilding Programme was a great success with everybody heading back to their respective branches in better spirits and making a clear resolve to commit to greater teamwork and enhanced efficiency back at the office.



Everyone was eager for the teambuilding activities to start.



Participants engrossed in an indoor teambuilding activity.



Everyone pitched in and had a great time in the sunshine.



Mr. David Tan, our CEO (far right) and Encik Ahmad Faisal, Head of Operations & Support Services (centre) seen here with the Committee Members during the BBQ dinner.



The BBQ dinner marked the end of the teambuilding exercise and gave everyone a chance to mingle and relax with one another.

Donors come out in full force to break record



Staff of Uni.Asia General were the first to come forward to donate blood.



Staff of Uni.Asia General Insurance Berhad and members of the public stepped up to the call to donate blood for the needy by contributing 79 pints to the National Blood Bank during our blood donation drive at Menara Uni.Asia on 12 October 2010. Our previous collection was 74 pints.

We would like to thank everyone for giving so generously as your 'Gift of Life' will save many lives in hospitals across the country whose blood banks need constant replenishing.

We also extend our sincere thanks to the medical personnel from the National Blood Bank who were on duty the entire time to see to the needs of our donors that day.

Besides light refreshments, donors also received a goody bag and a certificate to formalise their participation in this noble cause.



Uni.Asia General's blood donation drive was held in support of the week-long nationwide Insurance Day Blood Donation Drive jointly organised by PIAM, LIAM and NAMLIFA from 11-17 October 2010.

As one of the 16 participating insurers, Uni.Asia General pledged to host a blood donation centre at our premises as well as guide donors outside the Klang Valley to donate blood at a centre hosted by other insurers in their respective states.

Insurance Day is celebrated annually and this is an effort by members of the insurance industry in Malaysia to help replenish depleting blood supplies in hospitals nationwide besides contributing to the welfare of society at large.

We would like to thank everyone for giving so generously as your 'Gift of Life' will save many lives in hospitals across the country.



One of our valued customers willingly stepped-up to the call to support our blood donation drive.



Mr. Vidhyanandh, Assistant General Manager of Underwriting took time off his busy schedule to donate blood.



FLOOR DECORATING COMPETITION

▲ A colourful 'batik' theme brightened up the CEO's office on the 9th Floor.



▲ A festive air prevailed on the 7th Floor. A miniature version of a typical 'kampung' house completed the look.



▲ The atmosphere on the 10th Floor was like walking into a traditional 'kampung'.

▼ The entrance doors to the 8th Floor was draped in lovely pink curtains.



▲ A Uni.Asia General staff hard at work lining up 'lemang' on the 8th Floor.

10th Floor win for cheerful Hari Raya decorations

Congratulations everyone on the 10th Floor for your beautiful rendition of the Hari Raya festivities during Uni.Asia General Insurance Berhad's Hari Raya Floor Decorating Competition.

Kicking-off on 3 September 2010 and lasting till the end of Hari Raya, the floor decorating competition saw ideas big and small, crazy and colourful as well as bold and beautiful come to life as every floor was transformed into a festive scene of Hari Raya.

Although the clear winner was the 10th Floor, participants of all

the other floors did a splendid job as well, led by their respective floor captains. Good job, Mr. Kannappan and your Ground Floor team, Sally and your team on the 7th Floor, Aliza and your 8th Floor team, Norfaezah and your 9th Floor team as well as Nik Yusnida and your winning team on the 10th Floor.

To celebrate their victory, the 10th Floor winners held a big 'Makan-Makan' on 19 October with special invitations extended to our CEO David Tan as well as Faisal Murad, Tuan Haji Mohd Yusof Maeraj, Prakash Sankey, V. Ganesan and Irene Loo.

To everyone at Uni.Asia General, thank you for going out of your way and juggling your busy work schedules to help make this Hari Raya competition a truly memorable experience.

Ideas big and small, crazy and colourful as well as bold and beautiful came to life as every floor was transformed into a festive scene of Hari Raya.



9th Floor win for best depiction of Deepavali

A big round of applause goes to everyone on the 9th Floor for pulling out all the stops to bring the true meaning of the Festival of Lights to life.

While those on the other floors also did a good job, it was the 9th Floor in particular that got the judges' thumbs up for their attention to detail and for creating an air of festive celebration.

The Deepavali Floor Decorating Competition started on 28 October and lasted till 9 November 2010 with judging taking place on 18 and 19 November 2010.

For their winning efforts, employees on the 9th Floor won RM500! Congratulations for doing a really great job. It wasn't an easy task considering how tight everyone's work schedules were.

It was the 9th Floor in particular that got the judges' thumbs up for their attention to detail and for creating an air of festive celebration.



A beautiful 'kolam' incorporating our Uni.Asia logo greeted staff on the 9th Floor.



The 7th Floor 'kolam' showed a woman doing a traditional Indian dance.



The reception area of our CEO's office came to life in a brilliant display of colour.



Behind every candle on display was a personal Deepavali greeting from staff of the 10th Floor.



The customer service area on the Ground Floor was dressed up for the occasion in a variety of Deepavali decorations.

Raya and Deepavali gatherings bring us closer



The theme of *Syawal Nan Ceria* was clearly seen on our staff's faces.

Both gatherings were great opportunities for everyone to mingle with one another.

In the true spirit of coming together as one happy family, staff of Uni.Asia General Insurance Berhad attended two special festive gatherings at Menara Uni.Asia.

The first was held on 1 October 2010 to celebrate Hari Raya Aidilfitri. After a short and meaningful speech by our CEO David Tan, the celebration began. Carrying the theme *Syawal Nan Ceria*, there was a sumptuous spread of sweet and savoury Hari Raya delights to keep everyone in the right mood.

This gathering was followed with yet another on 24 November to celebrate Deepavali. Delicious *nasi bryani* and other traditional Indian food and sweets were served during the gathering.

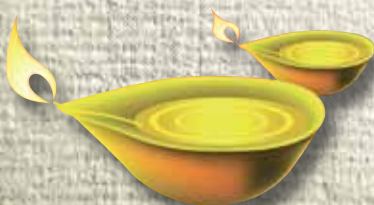
Both gatherings were great opportunities for everyone to mingle with one another after a hard day's work as they celebrated the festivities in the true spirit of 1Malaysia.



Everyone made the most of the Hari Raya gathering by grabbing a moment with our CEO.



Everyone from the Operations & Support Services Division was jubilant about attending the Deepavali gathering.



These three lovely ladies came in their best dresses for the gathering.